

MARCH 2022

Financial Forum

**The Challenges Facing Local Government
Technology Teams**

A CONVERSATION



**Municipal Finance
Authority of BC**

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Call to Action

- 1. Consider collaboration with other local governments**
 - a. Leverage one of local government's greatest strengths & an advantage we have over private sector
 - b. Support your IT team to join MISA BC with many peers and resources available
 - c. Explore ways to assist one another, including signing pre-emptive non-disclosure agreements
- 2. Develop a business continuity plan so IT can make plans to prioritize what is most important - be practical & include technology teams in the process**
- 3. Encourage development of a cyber defence plan**
 - a. Have an incident response plan & practise
 - b. Consider cyber insurance - to be insurable you need to be doing a lot of things right so it's a good exercise
- 4. Invest in and participate in cyber awareness training**
 - a. This reduces likelihood of staff clicking on malicious links by 50% (per Gartner Research) & phishing attacks account for almost 70% of data breaches (per Microsoft Security Centre)
- 5. Include IT leadership in strategy setting to identify operational, privacy, & security constraints & opportunities**
- 6. Assess HR planning and practices for staff training & retention opportunities**